

The Review Sprint

One in-person ask.
One follow-up text.
One winner every month.

THIS MONTH'S PRIZE



Team Lunch

Winner picks the restaurant

SPRINT MONTH

HOW IT WORKS

- 1 **Ask in person** when a patient says they're happy — use the script card
- 2 **Send the link** within one hour of the in-person ask
- 3 **Log it** on the tracking sheet when the review posts
- 4 **Most reviews** by end of month wins team lunch

Scoreboard

RESETS ON THE 1ST OF EVERY MONTH

RANK	STAFF MEMBER	ASKS MADE	REVIEWS POSTED	STANDING
1				
2				
3				
4				
5				
6				

THE COMPLIANCE LINE

Allowed: Rewarding the staff member who asks. The patient's review is voluntary and uncompensated.

Not allowed: Offering anything to the patient in exchange for a review. Never filter.

MONTH 1 EXPECTATION

The first month runs slower while the team gets comfortable with asking. Month 2 and 3 are when you see the jump.

Three reviews in Month 1 is still three more than you had.